

## **Initial customer information**

in accordance to §11 Insurance Intermediary Ordinance

### **1. Name, address and contact details:**

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M. Wölk GmbH & Co. KG  
Mehrfachagentur  
Holsteiner Chaussee 369 a  
22457 Hamburg  
[www.woelk-versicherungen.de](http://www.woelk-versicherungen.de)

Contact  
Tel. 040 / 559 69 60  
Fax 040 / 559 69 62  
[service@woelk-versicherungen.de](mailto:service@woelk-versicherungen.de)

Personally liable partner of M. Wölk GmbH & Co. KG:  
Wölk Verwaltungs GmbH  
Managing director of Wölk Verwaltungs GmbH:  
Sabrina Wölk

### **Commercial register:**

Reg.-Gericht Hamburg  
HRA 65428  
Tax no:  
45/646/00429

### **2. Type of activity:**

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Insurance agents with a license pursuant to § 34d para. 1 of the Trade, Commerce and Industry Regulation Act. (GewO)

### **3. Responsible licensing authority:**

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Handelskammer Hamburg, Adolphsplatz 1, 20457 Hamburg.

### **4. Common registry office pursuant to Section 11 a (1) GewO:**

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Register of intermediaries  
The insurance agency is entered in the register of intermediaries under registration no.  
D-A82T-OR3C5-79 (Sabrina Wölk).  
Register managing body:  
DIHK | German Chamber of Industry and Commerce  
Breite Straße 29  
10178 Berlin  
Telephone: 0180 600 58 50  
(landline price 0,20 €/call)  
Publication at [www.vermittlerregister.org](http://www.vermittlerregister.org)

### **5. Arbitration boards:**

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The competent complaints offices for out-of-court disputes are  
Versicherungsombudsmann e.V.  
Dr. h.c. Wilhelm Schluckebier  
P.O. Box 08 06 32  
10006 Berlin

Telephone: 0800 3696000 free of charge from the German telephone network

Fax: 0800 3699000 free of charge from the German telephone network

Internet: [www.versicherungsombudsmann.de](http://www.versicherungsombudsmann.de)

E-mail: [beschwerde@versicherungsombudsmann.de](mailto:beschwerde@versicherungsombudsmann.de)

Ombudsmann für die private Kranken- und Pflegeversicherung

Heinz Lanfermann

Postfach 06 02 22

10052 Berlin

Telefon: 0800 2550444 kostenfrei aus dem deutschen Telefonnetz

Telefax: 030 20458931

Internet: [www.pkv-ombudsmann.de](http://www.pkv-ombudsmann.de)

E-Mail: [ombudsmann@pkv-ombudsmann.de](mailto:ombudsmann@pkv-ombudsmann.de)

#### **4. Disclosure of direct or indirect shareholdings of more than 10% in insurance undertakings or of insurance undertakings in the capital of the insurance intermediary exceeding 10%:**

M. Wölk KG does not hold a direct or indirect interest of more than 10% of the voting rights or capital in an insurance company. An insurance company does not directly or indirectly hold more than 10% of the voting rights or capital in M. Wölk KG of the voting rights or capital in M. Wölk KG.

#### **5. Advice and compensation:**

As part of the brokerage process, we offer advice in accordance with the statutory requirements and receive a commission for the successful brokerage of an insurance contract. This commission is not payable separately by you to us, but is already included in the insurance premium. We do not receive any other remuneration in connection with the brokerage. Advice is provided on the basis of a limited selection of products and insurers.

#### **6. Financial loss liability insurance**

In accordance with the statutory provisions, the intermediary shall maintain property damage liability insurance:

#### **8. Insurance companies**

We currently work with the following insurance companies:

Advocard Rechtsschutzversicherung, Allianz Private Krankenversicherung, Alte Leipziger, ARAG, Auxilia Rechtsschutzversicherung, AXA, Basler, Condor, Continentale, D.A.S., Deurag, Dialog, DKV, Gothaer, Grundeigentümer, Ergo, Haftpflichtkasse Darmstadt, Hallesche, Hamburger Feuerkasse, Hanse Merkur, Helvetia, Itzehoer, Kravag, Nürnberger, Provinzial, R+V, Signal-Iduna, Swiss Life, Uelzener, Union Krankenversicherung, VHV, Volkswohl Bund

We also cooperate with OCC-Oldie Car Cover Assekuranzkontor GmbH and Carglass. In addition, we can through the Qualitypool and Brandgilde Versicherungskontor GmbH as well as cooperations with the above-mentioned insurance companies we can also offer numerous products from other well-known insurance companies.

By signing this document, I/we confirm that I/we have been provided with the information has been given to me/us.

Date

signature